Guide to Online Tutoring/Online Feedback

While Face-to-Face tutoring is the best option for most students seeking tutoring help, there are times when the Online Tutoring or Online Feedback option is the only solution, and it can still be an effective way to get help.

What is the difference between online tutoring and Online Feedback?

The **Online Feedback** service is an opportunity to drop off your assignment and pick it up later with feedback from the tutor. You can upload your document onto the appointment window. From there, the tutor is able to access the document and provide feedback to help you improve your work. The document with the feedback will be uploaded by your tutor onto the appointment window by the end of your appointment. After this appointment time, you can go into the appointment slot and view the document with feedback.

Online Tutoring appointments allow you to chat with a tutor while the two of you look at the document together in an online environment. For Online appointments, a red 'Start or Join Conversation' link will appear inside the appointment window at the time of your scheduled appointment. When you press the link, a new window will appear where you can chat with your tutor about your work. From there, you can paste your document into the chat window to receive live feedback regarding your work.

How can Online Tutoring and Online Feedback help you?

Online Tutoring is great if you are interested in discussing your paper with a tutor. You may have questions about certain sentences or portions of your assignment, and Online Tutoring gives you the opportunity to ask these questions and work alongside the tutor to receive feedback and guidance. Be sure to read over your work before the session and prepare any questions you may have ahead of time.

The **Online Feedback** option is helpful for students who have a piece of work complete and would like general feedback or guidance on how to continue. The Online Feedback experience can give you a sense of what works well in your work and what you should focus on as you revise your assignment.

Please note that it takes time for a tutor to review pages of an assignment and provide feedback, especially in a 30-minute appointment. For longer papers (over 3 pages), please indicate what part of the paper you would like the tutor to focus on.

Reminder:
Don't forget to upload your document when selecting an Online Feedback appointment. That way, our tutors can help you with your work once your appointment time has begun.